Sec. 435%, P. L. & R.
U. S. POSTAGE
PAID
New York, N. Y.
Permit 5581

News Letter

No. 78

January 15, 1931

Management Index

It has just been decided that the Association will prepare and publish this Spring a Management Index which will be a complete index to everything which the American Management Association has ever published—thoroughly cross-referenced. It will include even references to discussion sections of papers and to the abstracts in *The Management Review*.

It will be revised each year.

This will greatly facilitate the use of the Association's publications for reference purposes.

Personnel Conference

The Annual Personnel Conference of the Association will be held at Niagara Falls, N. Y., February 2 and 3, 1931. Some changes have been made in the program since the last News Letter was issued, two round table conferences being arranged for Monday evening, February 2 and three for Tuesday afternoon, the 3rd.

American Management

Association Return Postage Guaranteed

Public Relations Conference

The Public Relations Conference will be held at Niagara Falls, N. Y., on February 4, 1931. The

program includes the following papers:

Management's Responsibilities—The Changing Attitudes of the Public, the Consumer, Employees and Management Itself, by WILLIAM J. GRAHAM, Vice President, Equitable Life Assurance Society of the United States.

Public Relations Aspect of Employee Relations, by C. S. Ching, Director of Industrial and Public Relations, United States Rubber Company.

Public Contact Training, by Byron F. Field, Superintendent Training Division, Commonwealth Edison Company.

Public Contact Training in the Hotel Industry, by F. A. McKowne, President, Hotels Statler

Company.

Public Contact Training in a Department Store, by Miss Bess Bloodworth, Vice President in Charge of Personnel, The Namm Store.

Public Contact Training in a Chain Store Organization, by Col. C. O. Sherrill, Vice President, The Kroger Grocery & Baking Company.

C. Alison Scully, Vice President, Bank of Manhattan Trust Company, has been elected Vice President in Charge of the Division.

Insurance Conference

The first conference of the Insurance Division, second meeting of the Association on the subject, will be held at the Palmer House, Chicago, Illinois, on Monday, Tuesday and Wednesday, April 27, 28 and 29, 1931.

The topics which will be discussed are:

Multiple Location Floater Insurance, by Albert W. Pell, Treasurer, Lamont, Corliss & Company. Foreign Marine Insurance, by Alan M. Mac-

INTIRE, Assistant Treasurer, United Fruit Company.

Domestic Marine Insurance, also by Mr. MacINTIRE.

Use and Occupancy Insurance, by P. D. Betterley, Assistant Treasurer, Graton & Knight Company.

Catastrophe Hazards. By a speaker to be an-

nounced.

Prevention of Losses, by A. T. Bell, Secretary, Leeds and Lippincott Company; Chairman of Executive Committee, National Fire Protection Association.

Products Liability, by L. H. Wiggers, Insurance Manager, The Procter & Gamble Company.

Employers' Public and Contingent Liability Risks, by D. M. LOUGHMAN, Insurance Director, General Outdoor Advertising Company.

Business Life Insurance, by a speaker to be an-

nounced.

A feature of the Conference will be a visit to the Underwriters' Laboratories and two round table sessions for discussion of any insurance problems which the members would like to have brought up.

There will be a registration fee of \$10 for all non-

members.

New Members

The following have joined or enlarged their memberships in the Association since December 15, 1930.

Company

Class D

Standard Oil Company (Indiana)

Limited

The Akron Times Press Factory Insurance Association W. R. Grace & Co. Charles Hecht & Company Hood-Falco Corp. Kasco Mills Merck & Co., Inc. Smith Insurance Service

From Other Countries

Compania Chilena de Electricidad—Chile, S. A. Par-Tex Foundation Co., Ltd.—Canada Waldes & Co., Inc.—Czechoslovakia

Individual

Thirty-five individual members have joined the Association since December 15, 1930.

International Management Congress

The next International Management Congress will be held at Amsterdam, Holland in 1932. American participation is being arranged by the International Management Congress Committee for the United States of which Mr. L. P. Alford, Vice President of The Ronald Press Company, is chairman.

Mr. Sam A. Lewisohn, Chairman of the Board of the American Management Association and Vice President of the Miami Copper Company, and Henry S. Dennison, President of the Dennison Manufacturing Company and President of the Business Research Council, Inc., are Honorary Chairmen.

The American Managem sented on the Committe Economist, International T Company; Dwight T. Farn Department, Peat, Marwic and the Managing Director

Production (

The Annual Conference sion will be held at Roche June 1 and 2, 1931, the exalater.

The theme again this y Manufacturing Overhead

Conference and Con

A study of Committee nique has been arranged subscription arranged by under the direction of Mr. trial Relations Counselors Powell, American Manager

It has been decided that mittee technique of the Ar sociation will be offered as investigator.

Cleveland Manage

The Production Division agement Association will a Meeting of the Managemerican Society of Mechanical Cleveland during the week the meeting of the Materia the American Society of Mechanical Cleveland during the Materia and Materia and Merican Society of Mechanican Society of Mechanican

Among the subjects to be ing of the Management Di

Drafting Room Manag Waste, Management in Maintenance Managemen Equipment, Incentives fo nagement Association is repremittee by E. E. Lincoln, onal Telephone and Telegraph Farnham, Manager Industrial Marwick, Mitchell & Company rector.

tion Conference

erence of the Production Divi-Rochester, N. Y., probably on he exact dates to be determined

this year will be Control of orhead.

Committee Technique

mittee and Conference Techanged and financed by private d by *The Inquiry* and will be f Mr. Glenn A. Bowers, Indusnselors, Inc., and Dr. Leona fanagement Association.

d that the conference and comthe American Management Asred as one field of study by the

inagement Conference

Division of the American Manwill cooperate in the Annual agement Division of the Amerhanical Engineers to be held at the week of April 13, paralleling Materials Handling Division of the of Mechanical Engineers.

ts to be discussed at the meetent Division are:

Management, Elimination of ent in Materials Handling, gement, Plant Lay-Out and wes for Indirect Labor.

Extra Copies of Publications Available to Members Only

on

Financial Management

\$1.50	Functions of Financial and Accounting Executives F. M. 23. By F. M. Kasch, E. B. Overbeck, George D. Hop- Kins, C. E. Jarchow and A. Perrow.	
1.00	Operating a Thirteen Month Work Calendar—F. M. 26 By L. J. STEWART, PAUL H. WILSON, C. T. KING, SETH L. BUSH, PHILIP W. SMITH, O. L. KOEHN, M. B. FOLSOM.	
.75	Agencies—F. M. 30	
1.00	Technique of Costing Marketing Activities— F. M. 29 By J. P. JORDAN, Partner, Stevenson, Harrison & Jordan.	
Office Management		
\$1.00	Office Working Conditions and Extra Compensation Plans—O. M. 30	
.75	Office Planning, Personnel and Service Departments—Their Functions and Relationships—O. M. 41	
	By HAROLD C. PENNICKE, Manager, Planning and Personnel, American Central Life Insurance Com- pany.	
.75	Incentives for Office Workers—O. M. 42 By C. A. Bethge, Vice-President, Chicago Mail Order	
.75	Company. Management as Applied to Public Utility Billing Problems—O. M. 43 By John L. Conover, Auditor, Gas Department, Public Service Electric and Gas Company.	
	Production	
\$.75	How Can Account Classification, Ratios and Budgets, Best Contribute to Overhead Control?—Pro. 89 By E. S. La Rose, Assistant Comptroller, Bausch and Lomb Optical Co.	
.75	Controlling Management Unit Costs Through Accounting—In Line with Changing Volume—Pro. 90	
	By E. L. LALUMIER, Vice-President, Armour and Company. Overhead Control to Increase Net Profits By CHESTER S. CARNEY, Vice-President, The Trundle Engineering Company; and	
.75	Relationship of Overhead Control to Net Profits -Pro. 91 By Thomas J. Burke, Director, Cost Department, American Paper and Pulp Association.	
.75	Post Merger Economics—Pro. 92 By Thomas R. Jones, Vice-President and General Manager, Harris-Seybold-Potter Company.	

Marketing

☐ The Truth About Advertising—Mark. 61...... \$.75 By JOHN SULLIVAN. The Consumer of Today and Tomorrow-Mar. 64 1.50 By George R. Cain, Oswald W. Knauth, J. W. Hayes, C. F. Brown and Fred E. Clark.

The Retailer of Today and Tomorrow—Mark. 65 By Guy C. Smith, Gordan C. Corbaley, Godfrey M. Lebhar, H. R. Drackett, H. A. Richmond and James H. Greene. The Wholesaler of Today and Tomorrow-Mark. 1.50 By GORTON JAMES, H. J. TAYLOR, MARTIN J. WOLF and J. FRANK GRIMES. **Industrial Marketing** The Wholesaler's Place in Industrial Marketing
I. M. 9

By Martin J. Wolf, Vice-President and General
Manager, Electric Appliance Company. ☐ An Approach to the Problem of the Development .75 ☐ Industrial Marketing Research—I. M. 11...... .75 By Walter Emery, Director of Commercial Research, United States Rubber Company. The Association prints a small supply of extra copies of publications in order to meet the needs of members who wish extra copies for distribution within the company. From the list prices Individual members may deduct 20% Company members may deduct 50% and there are additional discounts for quantities 26-100, 101-250, etc. Orders for less than \$1.00 net must be accompanied by cash. AMERICAN MANAGEMENT ASSOCIATION 20 Vesey Street New York, N. Y. Please send me your literature as checked above. Company Address